OMS Pro – Racquetball Paid Contracts:

- To login:
  - https://pro-racquets.head.com/
  - Email – use the email you can be reached out
  - Code – use the code provided to you by your HEAD contact
  - Click "LOGIN"...if you need to log back in and forget your code – click on the forgot your code link and you will get an email prompt on how to login.

Once logged in you will see the agreed to terms, order limits, and will need to enter your first and last name. Then hit: Accept

ⓘ GUIDELINES

WELCOME TO THE NEW HEAD PENN PREFERRED PLAYER RACQUETBALL SITE!

Please add your contract items to the cart one by one and hit the purchase button when finished.

Please note that items can only be ordered if they are in stock. If the item you want to select is out of stock – you can order the rest of the in stock product and then you may login again and order it in the future when it is back in stock. You can order at preferred pricing up to your product limits below.

Please remember that all HEAD & Penn products from this program are not permitted for re-sale or to be given away or donated.

If you have questions on the program or any HEAD Penn Racquetball products, please contact Team HEAD at teamhead@us.head.com

As a TEAM HEAD preferred player:

1. I will HEAD logo on all my racquets during racquetball related activates

2. I will promote the HEAD and Penn brands during racquetball events.

3. I will not sell or give away equipment acquired through the Team HEAD program

4. I will conduct at least one demo event (at my home club) and promote the HEAD and Penn brands.

5. I will promote HEAD and Penn products on my social media account

6. I will not represent another competing brand to HEAD Penn in other categories that the company does business including tennis, squash, pickleball and padel.

In agreeing to the following, I can purchase HEAD products at special preferred pricing up to the order limits shown below.

ORDER LIMITS

2 Racquets
2 Bags
12 Gloves
12 Sets of String
12 Grips
4 Eye Guards

FIRST NAME *	LAST NAME *

☐ I want to receive newsletters.

Please enter your first name and last name

Once you enter your name, you will see a menu of products. Go through each menu to order the products you'd like within your limits. Please note 2 things:

1. You cannot order products that are out of stock. You can only order products we have available. You will need to check back to order any products that aren't currently available.
   a. You are able to login with the same code and email as many times as you'd like to make multiple purchases until you hit your product limits.
2. Please be advised that we cannot order racquets until November – you will need to log back in after you get a note from use letting you know that you can order your racquets...however you will be able to order the rest of your package now.
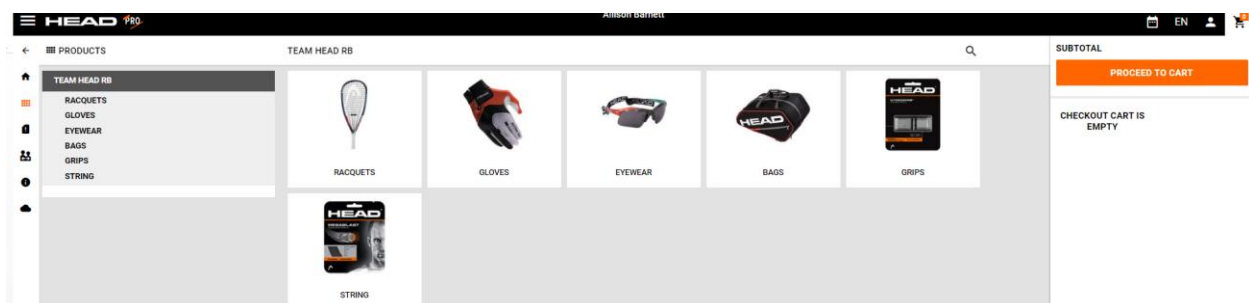
Once you click on a category, it will show you the products offered. **You will be able to order items that are in stock only.** The check mark under the box indicates it is in stock – the "X" under the box indicates that it is out of stock. If they are out of stock, it won't let you enter a quantity.

Enter the quantity in the white box next to the size you need and click on "enter quantity"…

Once you are done in one category, click on the next category in the menu on the left and it will take you to that category. To get back to the main page – you can click on "products" upper left or "team HEAD RB – and it will take you back to the original menu screen.
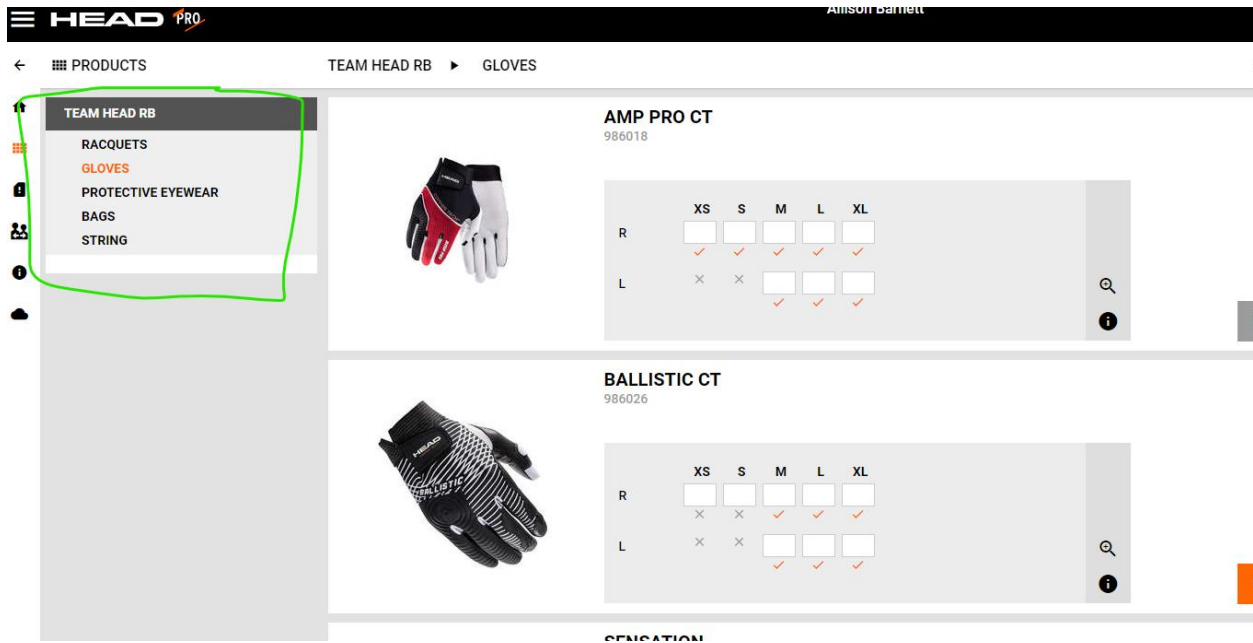
Once you have added all of your products to the cart proceed to cart by click on the cart icon in the upper right part of your screen or click on the proceed to cart button
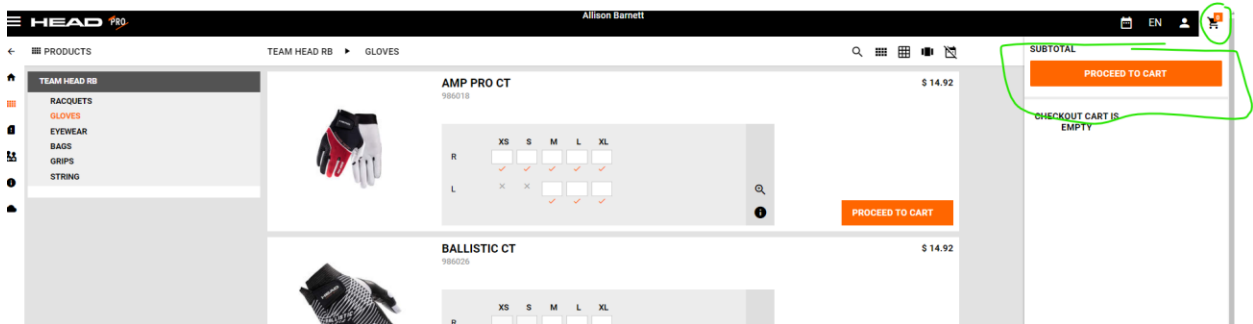
Once you proceed to cart it will show you what you have in your cart and the price subtotal.

It will also show you how many items you can still order using this login:

You can either continue shopping or click on "next".

When you are ready to check out –fill out the ship to and bill to info. If your bill to address is the same as your ship to you can check the box to save some time.

Review your final order and total with tax and freight, then click "purchase"

When you click purchase a payment screen will pop up and you will need to enter your credit card info or paypal info and click "pay".
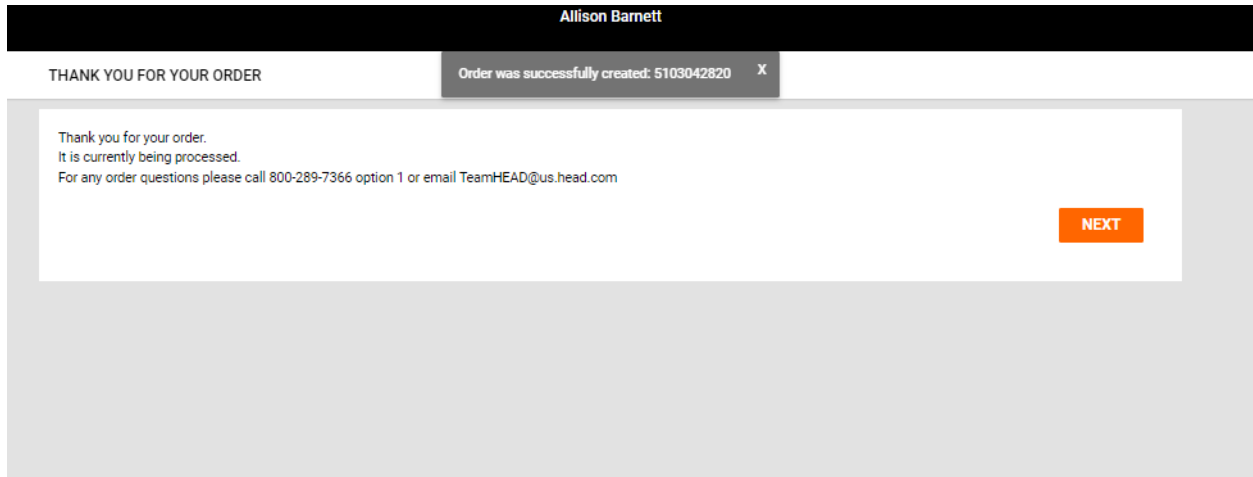
We accept VISA, American Express or MasterCard along with PayPal.

Once you enter your payment info, it will give you an order number and confirmation screen.

If you would like to check on the **status of your order**, you can click on the page with the "!" and it will give you your order history. You will be able to see your order number, the ship date and the tracking number will appear once your order ships.
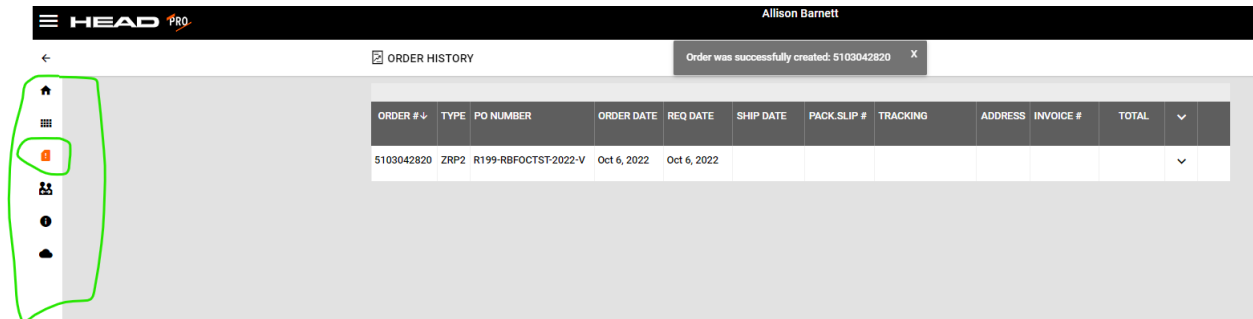
To record a demo event:

Click on the menu item with the people (CRM) and then click on Activity list:
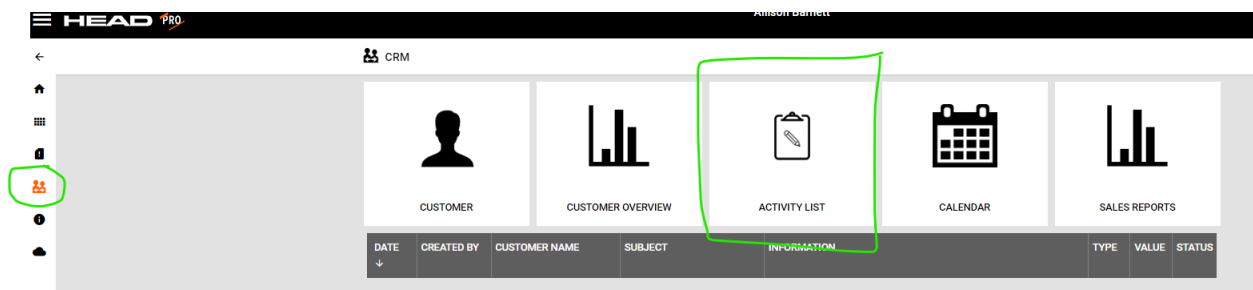
This will show you all of your events.

To add an event click on the + button near the top:

A pop up box will appear and you can enter your information and also upload photos or documents. Click on save and it will then show up in your event log.